



Chesterfield County, Virginia Emergency Communications

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RICHARD TROSHAK
Director

Summary and Analysis of Grievances filed at the Chesterfield Emergency Communications Center September 1, 2011 through August 31, 2012

During the year encompassing September 1, 2011 through August 31, 2012 there were no grievances filed in the Chesterfield Emergency Communications Center.

This is a decrease of two (2) compared to the same time frame of September 1, 2010 through August 31, 2011.

The ECC will continue to encourage input from ECO's, supervisors, and the Quality Council to ensure policies/procedures are well-defined. In addition, the ECC works diligently in following our current discipline policy to ensure fairness and consistency as it pertains to disciplinary actions.